

One year since 11.18.11 rollout: Highlights from the Online ISP forums

Presented by:
Alan Lytle & CJ Webb



- The information we share today is based on the current published 24-hour ISP process.
- If you have any questions after hearing any of this information, please contact the PCP/ISP team at OTAC.

www.otac.org/isp/support

(503) 428-5435

Today's Presenters

Alan Lytle



CJ Webb



Purpose of Today

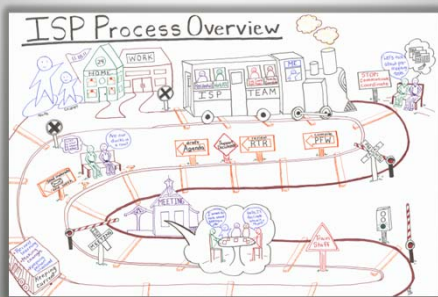
- Introduction
- Discuss highlights of Webinars
- How to access other resources



Poll Question

- How many online ISP Forums did you participate in this year?
 - 1 or 2
 - 3 to 5
 - 6 or more
 - This is my first
 - Gosh, I can't remember how many...

Comprehensive ISP Process



Gathering Valuable Information For the PFW

INFORMATION FROM THE PERSON

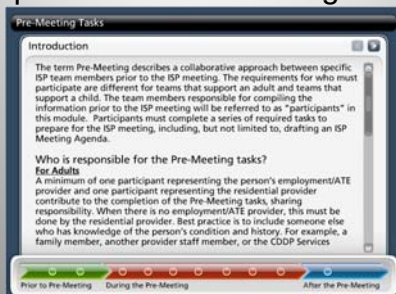
What is important to a person includes those things in life which help him feel satisfied, comforted, fulfilled, and happy.

"Happy and dead are Incompatible"

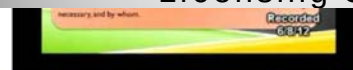
but alive and miserable is unacceptable"

— Michael Smull

New tool: Required Pre-Meeting Tasks



Documentation Issues Teresa Ritner, RN, DD Licensing Unit



Support Documents, issues of Risk, and Documentation issues

- 1:04 Documentation basics (who what where when why how)
- 3:02 What are support documents?
- 4:08 When is a support doc needed?
- 7:29 Required format for fatal four
- 9:43 Basic outline of a support document
- 12:50 Balance (How do people have control and choice without serious risk?)
- 16:20 Team disagreement with nursing care plan
- 18:45 What to do when ISP team decides something is a risk
- 19:57 What to do when team decides something is no longer a risk
- 22:00 ...if the risk is a behavior or health issue
- 26:32 Designation of history on the RTR
- 28:18 What to do when a person or ISP team decides not to follow Dr.'s lifestyle change orders or recommendations

Action Planning: "Getting to Outcomes"

Collaboration & Outcomes

- All good plans are done in partnership
- Partnerships that work have agreed upon roles
- Think about the roles from the perspective of content experts and process experts



The Most Important Question

- Before developing outcome statements, the team must know:

How does this relate to *What Is Important TO the person?*

Examples of Outcome Statements

- Jacob **budgets** his money for going to Mackinac Island... so that he understands saving money, has control of his money, and is able to go to Mackinac Island regularly.
- Cynthia **walks** in her neighborhood... in order to stay connected to her neighbors.
- Michael **works** at Pizza Hut... so that he makes enough money to pay his bills, and so that he does not have to take the bus to work.

Traditional Action Plans vs. Quality of Life Outcomes

Traditional

- Judy will take a shower with physical guidance 6/7 days a week by 2/13.
- Fay will exercise three times a week with verbal prompts for 6 consecutive months by 2/13.
- Anna will participate in 1 social/recreational outing a week with staff supervision until 2/13.

Quality of Life

- I look nice when I go to school, so that other kids talk to me and invite me to join them at lunch.
- Fay practices her karate so that she earns her orange belt and she stays fit.
- Anna participates in City Garden Club in her town and is an active member this year, so that she is not bored and meets new friends.

Planning within the ISP

Specifically for addressing a person's Path to Employment

All other planning within provided service

Planning With People Who Receive Employment/ATE Services



Understanding each Path to Employment

MAKING CHANGES EFFICIENTLY

The Services Coordinator's Role as Plan Monitor

Looking at the plan as a:

- Strategy
- Agreement
- Commitment
- Reflection of the individual

Working with a Nurse on the ISP Team



"Introduction to Oregon ISP in Therap"



New tool: Introduction to the ISP Process

Preparing for the 2-Day Comprehensive ISP Training

11.18.11

This is not a complete training for the comprehensive ISP process. This presentation provides a brief description of the overall process for those new to the ISP process as a preparation for the 2-day ISP training.
This is not for Foster Care services.

ISP Training Resources Page

- www.otac.org/isp/trainer-resources

Thank you!

Join us again next time
December Forum TBA

<http://www.otac.org/isp/forum/>